



# Simwood TADHack 2020 Support Notes

## Welcome to TADHack 2020 powered by Simwood

### Introduction

This year we have more exciting new technologies for you to play and experiment with your hacks. You will be exploring the powerful 'Simwood Direct' Hosted PBX which gives you cool features to play with such as:

- UK numbering
- SMS
- APIs
- PBX features:
  - IVR
  - time of day routing
  - automated messaging
  - intelligent routing
  - browser softphones
  - analytics dashboards,
  - Webhooks
  - Integrations
  - call whisper / barge and more!

Get your thinking caps on to see how you could use some of these functions in your hacks!

### Sign-Up Instructions

**Step 1** - Send an email to [tadhack2020-signup@simwood.com](mailto:tadhack2020-signup@simwood.com)

1. set the subject to **TADHack Signup**.
2. include - First Name, Second Name, Team Name and preferred Email address.



Tadhack Signup
tadhack2020-signup@simwood.com
Tadhack Signup
First name - Joe
Last name - Bloggs
Team name - Wonderful Ninjas
Email Address - joe.bloggs@gmail.com

**Step 2** - We'll then send you an invite email to your Simwood Direct account, which you'll be able use to login at [direct.simwood.com/login](https://direct.simwood.com/login) and start hacking!

### **Collaborate!**

Throughout the weekend you'll have access to Meet Simwood - where you'll be able to chat to fellow TADHackers and meet our team. Drop in to there using our conferencing bridge:

[meet.simwood.com/TADHackUK](https://meet.simwood.com/TADHackUK)

### **Support Details**

You can also ask any questions in our Slack workspace and someone from our team will get back to you:

[join.slack.com/t/simwoodtadhack/shared\\_invite/zt-hyanmzq8-WKPBDnG6DUgzUsSff2\\_e1A](https://join.slack.com/t/simwoodtadhack/shared_invite/zt-hyanmzq8-WKPBDnG6DUgzUsSff2_e1A)

Once joined the url is: [simwoodtadhack.slack.com](https://simwoodtadhack.slack.com)

During out of hours if no one is available on Slack you can raise a ticket with us and we'll get back to you. You can find more information here:

[support.simwood.com/hc/en-us/articles/221198087-Raising-a-Support-Ticket-and-Out-of-Hours-Support](https://support.simwood.com/hc/en-us/articles/221198087-Raising-a-Support-Ticket-and-Out-of-Hours-Support)